



CHA

Cambridge Health Alliance

Dear Malden Family Medicine Center patients,

We are making some changes this summer which we hope will improve the way we provide your health care.

Starting in July, we will be reorganizing our center into two separate practices. Both practices will remain in the same building at 195 Canal Street, will share the same registration area, and will have the same hours of operation. So you might not notice any differences at all.

One practice will be called MFMC West and will include all our Family Medicine doctors in training and our Family Medicine teaching faculty.

The second practice will be called MFMC East and will include Family Medicine doctors, nurse practitioners, and physician assistants.

The reason we're telling you this is because we will be reorganizing our teams as part of this change. **The good news is you don't have to do anything.** Your primary care provider will likely be the same, but other people in your care team may be different. You might also see some new faces, depending on what side of the clinic your provider is assigned to.

Ultimately, our goal is to give you a more consistent care team, which research shows can contribute to better patient health. As we have grown to more than 27,000 patients, we felt we had to make changes to give everyone a better experience.

For West patients, the phone number for your practice will be 781-338-0180 and fax of 781-338-0190 beginning July 1, 2024. For now, please continue to call 781-338-0500.

Thank you for being a CHA patient, and for your understanding as we complete this process. If you have a health issue, or need an appointment, please call us or send us a MyChart message. Until we see you again, we wish you good health.