



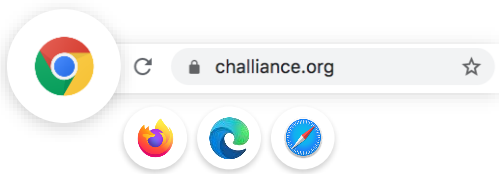
Patient User Guide

Selecting Your Preferred Language

For MyCHART Patients looking to change their Preferred Language, please follow the steps below

From a Computer

1 On your computer, navigate to **MyCHART** from the CHA website.



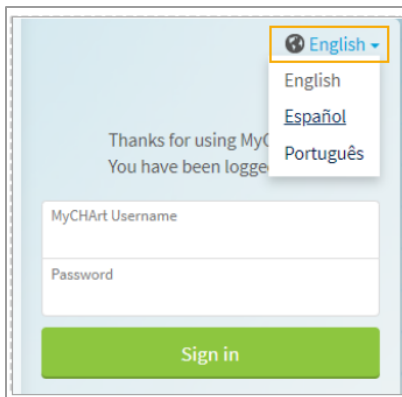
*Chrome browser preferred. Mozilla Firefox, Microsoft Edge, and Apple Safari compatible.




a Go to challiance.org

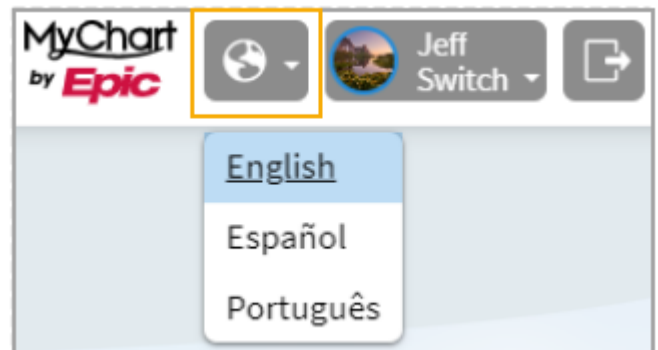
b Find **MyCHART** in the upper right hand corner of the screen


2a



Click the  icon at the top of the page to select your language.

2b



If already logged into MyCHART on your computer, click the  and select your language.

Need Help?

Call Health Information Management (HIM) at (617) 381-7266 from 8:00 AM - 4:30 PM ET Monday - Friday

Email us at mycharthelp@challiance.org

Use our online form: <https://www.challiance.org/mychart/get-help>

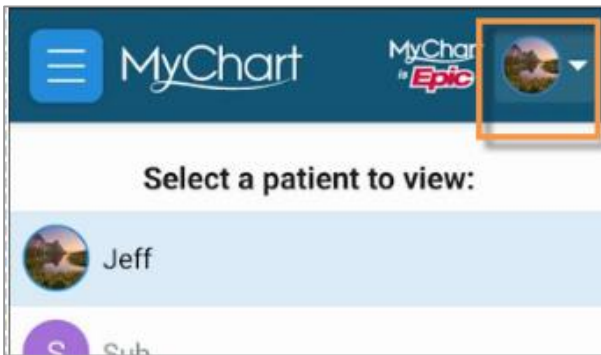


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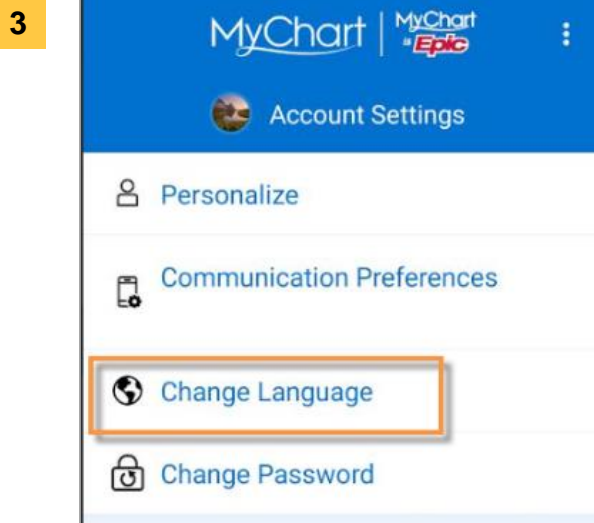
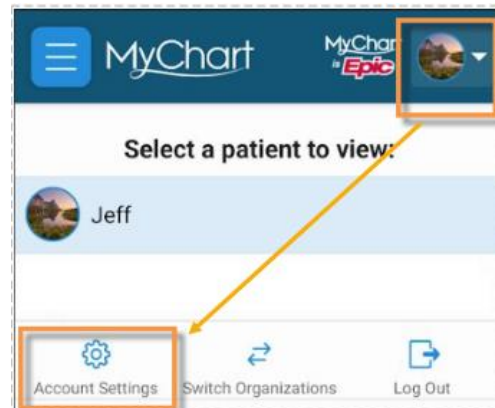
Selecting Your Preferred Language (cont)

From a Mobile Device

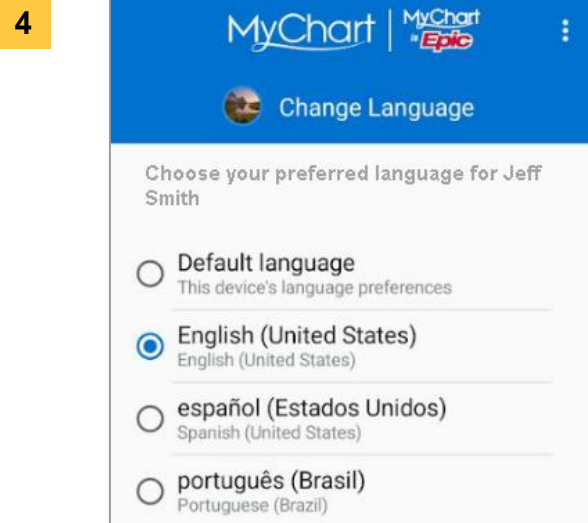
1 From the MyCHART Mobile App, click the drop down arrow from the top right corner of the screen



2 At the bottom of the screen, select **Account Settings**



Click **Change Language**



Select your preferred language

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